



Nurse Care Management Program Overview

Surrey Services offers a comprehensive Nurse Care Management Program. All our care services are tailored specifically to meet each individual's unique requirements. A Registered Nurse from Surrey will assess your needs and develop a program that will help facilitate your ability live at home safely and comfortably.

- A Surrey RN will conduct an initial comprehensive nursing assessment of your physical and psychosocial status. This will provide us with the framework we need to develop a plan specific to your needs. The assessment will include a physical evaluation, observations and a personal interview.
 1. Special attention will be given to activity tolerance and functional status as they relate to the current level of self care.
 2. A nutritional analysis will be conducted.
 3. Current health conditions will be reviewed, including a review of the skin, cardiovascular, respiratory, neurological, musculoskeletal, gastrointestinal and renal systems. We will need you to provide a complete medical history.
 4. Current medications will be reviewed.
 5. A safety evaluation of your home will be conducted.
 6. Emotional and cognitive status will be assessed.
 7. Adaptive equipment needs can be assessed.
 8. A brief Mental State Exam is available upon request.
- A specific plan is developed which will include areas of concern, plans of action, goals and methods of assessing results.
- Weekly or biweekly home visits will be arranged. These visits include medications management, compliance checks, a general health status and associated needs. They may also include weight and vital sign measurement if it is appropriate to your needs.
- If additional home care assistance needs are identified and requested, Surrey will handle the coordination.
- Surrey's RN Care Management Program includes the coordination and communication of treatments between your current physicians and other health providers.
- Telephone reports or emails to appropriate family members can be arranged as needed. If desired, a monthly report to a designated family member which outlines status, verification of hours, and suggestions where appropriate may also be implemented

Care Management services are scheduled during the normal hours of business operation, Monday through Friday, 8:30 AM to 4:30 PM. In the event of an emergency, an on-call Surrey staff member can be reached by cell phone. Please note that Care Management services are not intended to be an alternative for emergency medical care and treatment. The Care Management Program is under the supervision of a registered nurse.

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Surrey Services for Seniors Home Care
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